

Food Standards Agency: Information released under the Freedom of Information Act

Date released: 20 March 2017

Request

1. *What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?*
2. *What storage vendor(s) and model do you currently use?*
3. *When was the installation date of above storage vendor(s)? (Month/year) 4. When is your planned (or estimated) storage refresh date? (Month/year) 5. What is your estimated budget for the refresh?*
6. *What is the capacity of the storage data in TB?*
7. *The total number of IT staff employed by the organization:*
8. *Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:*
9. *Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?*
10. *What backup software do you use?*
11. *How much data do you backup in TB?*
12. *Number of servers?*
13. *What operating system(s) do you use?*
14. *Number of virtualised servers?*
15. *What percentage of your environment is virtualised?*
16. *If you outsource your IT works, please provide who it is with and when the contract started and ends.*
17. *Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.*
18. *Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.*
19. *Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.*
20. *How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or iSCSI). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.*

Response

- 1) 2016/17 - £7.2m; 2017/18 - £7.3m; 2018/19 £4.15m
- 2) Currently the FSA has an outsourced wholly managed service.
- 3) Q1 2012 for the start of the managed service.
- 4) Q1 2018 for the end of the managed service.
- 5) TBA
- 6) Part of the wholly managed service and not identifiable.
- 7) The FSA has a team of 12 in its IT team.

- 8) Director of Openness, Digital and Data - Julie Pierce. Head of IT Services - Philippa Tasselli. Solutions Architect – Tim Lewis. 020 7276 8000.
FSA_IT@foodstandards.gsi.gov.uk
- 9) No Desktop virtualisation but Citrix Xenapp for approximately 300 users.
- 10) Asigra – part of managed service
- 11) N/K – managed service.
- 12) N/K – managed service.
- 13) Windows 7, Windows Server 2008R2 and 2012.
- 14) 194
- 15) 85%
- 16) Capita IT, Q1 2012 to Q1 2018.
- 17) The names of the IT re-sellers are being withheld under section 43 (2) of the Act. The frameworks used are Government Frameworks RM1045, RM1058, RM1557 and RM3373.
- 18) N/K – managed service.
- 19) N/K – managed service.
- 20) N/K – managed service.