

Our Reference: FOI 1686

By email: [REDACTED]

Date: 27 February 2015

Dear [REDACTED]

Freedom of Information Act 2000

Further to my letter of 09 February 2015 acknowledging your request for information which was received by us on 05 February 2015.

You requested the following:

- 1- *In the last 2 years have you purchased any it technical training for the ICT /IT department from QA training covering IT Technical Courses such as Microsoft, VMware, Oracle, Citrix and Cisco?*
- 2- *What is the exact job title of the manger or team leader in ICT/IT department who has made the purchase?*
- 3- *Has the ICT/IT technical department pre-paid for this training? If they have, please state amount spent.*
- 4- *Have they, in the last 3 years purchased a Skills Licence IT Training Package from QA training, please state the amount purchased and the amounts remaining?*
- 5- *Has the buying IT manger secured 3 quotes for the purchase of the skills licence? If so which were the other companies who submitted the exact same skills licence prices?*
- 6- *When will the next skills licence be purchased by the ICT/IT DEPARTMENT?*
- 7- *Who will purchase the next ICT technical training skills licence?*
- 8- *Please provide an ICT department organisation chart.*
- 9- *How many people are there in the ICT department?*

10- Does the ICT / IT technical department purchase IT technical training for products such Microsoft, Cisco, VMware, Oracle and Citrix in February and March to utilise remaining budget for the financial year if so how do you justify the purchase?

11- How much have you spent on training for the past three financial years? Also please list the top three suppliers that you use for training?

12- At what points during the year does the department make decisions to purchase training throughout the year? How much of the training budget remains for this financial year (ending 31st March 2015)?

13- Who is responsible for purchasing department's training (i.e. which departments and who are the decision makers)?

Your request has been handled as a request for information, under the Freedom of Information Act 2000. Your request is being answered in the order in which you have made it.

1 - 13. The Food Standards Agency does not hold the information you requested as we have a fully outsourced managed IT service and therefore do not purchase technical IT training.

If you have any queries about this letter, please contact me. Please remember to quote the reference number at the top of this letter in any future communications.

If you are not satisfied with the way the Agency has handled your request for information, you should write within two calendar months of the date of this letter to the Openness Team, and ask for an internal review. They will arrange for the Complaints Coordinator to conduct the review. Their address is Food Standards Agency, Room 2C Aviation House, 125 Kingsway, London, WC2B 6NH (email: Openness.team@foodstandards.gsi.gov.uk).

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Agency. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through the website at: www.ico.gov.uk

Yours sincerely

[REDACTED]
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