

Andrew Smith

Our Reference: FOI 1828

By email: aandrewpaulsmith007@gmail.com

Date: 15 January 2016

Dear Andrew

FREEDOM OF INFORMATION REQUEST

Further to my email of 05 January 2016 acknowledging your request for information which was received by us on 18 December 2015, I am now in a position to respond.

I am handling your request under the terms of the Freedom of Information Act 2000 (the Act).

The information in response to your request has been provided in the annex to this letter.

Please note that all the information that has been provided in response to this request will be published on the FSA website in due course.

If you have any queries about this letter, please contact me on the details provided in the footer of this letter. Please remember to quote the reference number above in any future communications.

If you are not satisfied with the way the FSA has handled your request for information, you should write within two calendar months of the date of this letter to the Openness Team, and ask for an internal review. They will arrange for the Complaints Coordinator to conduct the review. Their address is Food Standards Agency, Room 2C Aviation House, 125 Kingsway, London, WC2B 6NH (email: Openness.team@foodstandards.gsi.gov.uk).

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the FSA.

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FOOD HYGIENE RATING

food.gov.uk/ratings



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The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through the website at: www.ico.gov.uk.

Yours sincerely



Philippa Tasselli
Head of IT Services
FSA_IT@foodstandards.gsi.gov.uk

Annex

Request:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- ***Support and Maintenance- e.g. switches, router, software etc***
- ***Managed***
- ***Installation***
- ***Cabling***

1. *Existing Supplier: Who is the current supplier for each contract?*
2. *Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*
3. *Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.*
4. *Number of Sites: The number of sites where equipment is supported by these contract.*
5. *Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software*
6. *Hardware Brand: What is the hardware brand of the LAN equipment?*
7. *Contract Description: Please provide me with a brief description of the overall contract.*
8. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.*
9. *Contract Expiry Date: When does the contract expire for each contract?*
10. *Contract Review Date: When will the organisation is planning to review the contract?*
11. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?*

If the LAN maintenance is included in-house or managed please include the following information:

1. *Hardware Brand: What is the hardware brand of the LAN equipment?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

Response:

The FSA's Local Area Network (LAN) support and maintenance is supplied as part of a total managed service provided by Capita.

1. HP/Cisco
2. Included as part of the total managed service
3. 1120
4. 4
5. Total managed service provided by Capita
6. As at 1 above
7. Total managed service provided by Capita
8. 5 years
9. Q1 2017
10. Reviewed monthly
11. Ken Anderson, Chief Information Officer
Tel: 020 7276 8000
fsait@foodstandards.gsi.gov.uk