

Annex

Request and response

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

If there is more than one provider please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

The Food Standards Agency (FSA) have network contracts for:

- LAN with Little Fish
- WAN with Exponential-e.
- Networks Mobile Phone and Data contract with EE.

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you, please provide the estimated annual spend.

- Little Fish (LAN) £170,508 per annum average per year.
- Exponential-e (WAN) £217,00 per annum average per year
- EE (Mobile Phone & Data) £338,604 per annum average per year

3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

- LAN – 5
- WAN – 250 connections to our plant offices and Abattoirs
- Mobile Phone and Data, we have currently 1500 voice and data connections (we do not have voice only), and 50 Data only Devices as Mifi Boxes.

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

- LAN (a 2-year contract, plus 2 1-year extensions)
- WAN (a 2-year contract, plus 2 1-year extensions)
- And Mobile Phone and data (A 2-year contract, plus 2 1-year extensions)

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require

the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

- The LAN contract was signed in Q2 2017. The Service began on the 1st August 2017
- The WAN contract was signed in Q3 2017, The Service began on the 29th September 2017
- The mobile phone & data agreement was signed in Q4 2017 The FSA began the 1st November 2017

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling, please state.

- The LAN contract will expire in Q3 2021 as we are now in our final year extension.
- The WAN contract will expire in Q3 2021 as we are now in our final year extension.
- The mobile phone & data contract is due to end in Q4 2021 as we have finalised the last and final extension available against this contract.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

- The LAN & WAN contracts are in review and currently about to be released to Tender under RM3808 Networks Services 2 Framework around Q4 2020 All suppliers on this Framework were recently invited to our Virtual WebEx and Pre-market Engagement day.
- The Mobile Phone and Data due to the last year extension will not be reviewed to be released until the new Financial year around April 2021.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

The FSA for these contracts has a team rather than a specific person.

Their email address is ODD.contracts@food.gov.uk

However, you may contact Paula.welsh@food.gov.uk IT Supplier Manager, or Jemma.Morgan@food.gov.uk Lead Supplier Manager.

They can also be contacted via the IT helpdesk on 0207 276 8282

9.If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

The LAN and WAN contracts are managed by the supplier through our service Desk. The mobile phone and data contract is not, but the central point for all the FSA IT contracts is as above in point 8.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

The LAN and WAN contracts will be due to be released as connectivity imminently via Framework RM3808 (The Crown Commercial Services Network Service 2), which are Mandated to use these Frameworks. On Lots 1 and 2.

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

The mobile phone and data contracts are in the last extension year. These will be reviewed to look to go out in the new financial year post April 2021 as the final extension date is due Q4 2021

If this contract was awarded within the past three months can you, please provide me with a shortlist of suppliers that bid on the contract?

We do not shortlist on our contracts they go out via our e-sourcing system to all suppliers on the Framework in accordance with Government Procurement regulations. The FSA host a pre-market engagement session prior to release on the tender for all our suppliers on that Framework to be able to attend and to allow questions and answers and outline of the services we are seeking. Only suppliers on those Frameworks can be invited to these sessions and when we go to tender.

The Food Standards Agency as a Government Agency are Mandated to use the Pan Government Frameworks from Crown Commercial Services.