

Annex A

Request and response

*Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) if so which one? **We are on Crown Commercial Services as highlighted below.***

Eastern Shires Purchasing Organisation (ESPO)

London Procurement Partnership (LPP)

NHS SBS

North East Purchasing Organisation (NEPO)

NOECPC

Health Trust Europe (HTE)

Crown Commercial Services (CCS) Yes

*If you are not on any of the above frameworks please confirm how you are accessing services. **As above***

*What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation? 2 contracts are:- **Managed Translation Services ends August 2021. Translation Services ends July 2021.***

*Who is your current provider for each of these services? **Managed Translation Services supplier is thebigword and Translation Services supplier is K International***

*What was the spend by year for the last 2 financial years (2018 and 2019) in total and broken down by service? **We cannot break it down – the spend report is by supplier. 2018 was £1788.59 & 2019 was £4657.12***

*Who is the Contract Manager and Senior Responsible Owner in regard to language services? **This information has been withheld from disclosure under section 40 (personal information) of the Act. Please see Annex B for details about our use of this exemption. Alternatively, queries can be sent to fsa.procurement@food.gov.uk***